



Terms of Service

Effective Date: 11 July 2026

Welcome to **Wizards Staff Antiques**. These Terms of Service (“Terms”) govern your use of our website and the purchase of products from us. By accessing our website or placing an order, you agree to be bound by these Terms.

1. About Us

Wizards Staff Antiques (“we”, “our”, “us”) is a business based in the United Kingdom specialising in the sale of antique, vintage and collectable items.

2. Eligibility

By placing an order, you confirm that:

- You are at least 18 years of age or have permission from a parent or guardian.
- The information you provide is accurate and complete.
- You are legally capable of entering into a binding contract.

3. Products

We specialise in genuine antique, vintage and second-hand items.

Due to their age and nature:

- Items may show signs of age, wear, repairs, restoration or imperfections.
- Every effort is made to accurately describe and photograph each item.
- Colours may vary slightly depending on your screen or device.

Please read all descriptions and examine photographs carefully before purchasing.

4. Pricing

All prices are displayed in **Pounds Sterling (£)**.

Prices may be changed at any time before an order is placed.

Delivery charges are shown during checkout where applicable.

If we discover an obvious pricing error, we reserve the right to cancel the order and provide a full refund.



5. Orders

Your order is an offer to purchase goods from us.

An order is accepted only when we send confirmation that it has been dispatched.

We reserve the right to refuse or cancel an order where:

- an item is unavailable;
- payment cannot be authorised;
- incorrect pricing has occurred;
- fraud is suspected; or
- there has been a genuine listing error.

If payment has already been taken, a full refund will be issued.

6. Payment

Payment must be made in full before goods are dispatched.

We accept the payment methods displayed during checkout.

7. Delivery

Estimated delivery times are provided as guidance only.

We are not responsible for delays caused by:

- postal services;
- couriers;
- customs authorities;
- severe weather; or
- events outside our reasonable control.

Risk in the goods passes to you upon delivery.

Ownership passes only after full payment has been received.

8. Returns and Refunds

Consumers purchasing online have rights under UK consumer law.



Our Returns Policy forms part of these Terms.

Where a return is made because you have changed your mind, you are responsible for return postage costs unless otherwise required by law.

Nothing in these Terms limits your statutory rights.

9. Faulty or Incorrect Goods

If goods are faulty, damaged on arrival, or not as described, please contact us as soon as reasonably possible.

Your legal rights under the Consumer Rights Act 2015 remain unaffected.

10. Website Content

All text, photographs, logos, graphics and website content are the property of Wizards Staff Antiques unless otherwise stated.

They may not be copied, reproduced or used without our prior written permission.

11. Acceptable Use

You agree not to:

- misuse our website;
- interfere with its operation;
- attempt unauthorised access to our systems;
- upload malicious software; or
- use our website for unlawful purposes.

12. Limitation of Liability

Nothing in these Terms excludes or limits liability for:

- death or personal injury caused by negligence;
- fraud or fraudulent misrepresentation; or
- any liability that cannot legally be excluded under English law.



Subject to the above, our total liability for any claim relating to a purchase shall not exceed the amount paid for the relevant item.

We are not liable for indirect or consequential losses except where required by law.

13. Force Majeure

We shall not be responsible for delays or failure to perform our obligations where caused by events beyond our reasonable control, including but not limited to severe weather, industrial disputes, pandemics, transport disruption or government action.

14. Privacy

Your personal information will be handled in accordance with our Privacy Policy.

15. Changes to These Terms

We may update these Terms from time to time.

The version published on our website at the time you place an order will apply to that purchase.

16. Governing Law

These Terms are governed by the laws of **England and Wales**.

Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales, except where mandatory consumer protection laws provide otherwise.

17. Contact

If you have any questions about these Terms, please contact Wizards Staff Antiques using the contact details provided on our website.